

We will disclose information to third parties about your account or the transfers you make:

Confidentiality

- (1) Where it is necessary for completing transfers; or
- (2) In order to verify the existence and condition of your account for a third party, such as a credit bureau or merchant; or
- (3) In order to comply with government agency or court orders; or
- (4) If you give us written permission.

Unauthorized Transfers

(a) **Consumer liability.** (1) Generally, tell us AT ONCE if you believe your card and/or code has been lost or stolen, or if you believe that an electronic fund transfer has been made without your permission using information from your check. Telephoning is the best way of keeping your possible losses down. You could lose all of the money in your account (plus your maximum overdraft line of credit). If you tell us within 2 business days after you learn of the loss or theft of your card and/or code, you can lose no more than \$50 if someone used your card without your permission.

If you do NOT tell us within 2 business days after you learn of the loss or theft of your card and/or code, and we can prove we could have stopped someone from using your card and/or code without your permission if you had told us, you could lose as much as \$500.

Also, if your statement shows transfers that you did not make, including those made by card, code or other means, tell us at once. If you do not tell us within 60 days after the statement was mailed to you, you may not get back any money you lost after the 60 days if we can prove that we could have stopped someone from taking the money if you had told us in time.

If a good reason (such as a long trip or a hospital stay) kept you from telling us, we will extend the time period.

(2) Additional limits on liability for VISA® card. Unless you have been grossly negligent or have engaged in fraud, you will not be liable for any unauthorized transactions using your lost or stolen VISA® card. This additional limit on liability does not apply to ATM transactions outside of the U.S., to ATM transactions not sent over Visa or Plus Networks, or to transactions using your Personal Identification Number which are not processed by VISA®.

(b) **Contact in event of unauthorized transfer.** If you believe your card and/or code has been lost or stolen call or write us at the telephone number or address listed in this disclosure. You should also call the number or write to the address listed in this disclosure if you believe a transfer has been made using the information from your check without your permission.

Error Resolution Notice

In Case of Errors or Questions About Your Electronic Transfers, Call or Write us at the telephone number and address listed in this disclosure, as soon as you can, if you

think your statement or receipt is wrong or if you need more information about a transfer listed on the statement or receipt. We must hear from you no later than 60 days after we sent the FIRST statement on which the problem or error appeared.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
- (2) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days (5 business days for point-of-sale transactions processed by Visa and 20 business days if the transfer involved a new account) after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days (90 days if the transfer involved a new account, a point-of-sale transaction, or a foreign-initiated transfer) to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days (5 business days if the transfer involved a point-of-sale transaction and 20 business days if the transfer involved a new account) for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint in writing and we do not receive it within 10 business days, we may not credit your account. Your account is considered a new account for the first 30 days after the first deposit is made, unless each of you already has an established account with us before the account is opened.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation. You may ask for copies of the documents that we used in our investigation.

Business Days: Monday thru Friday. Holidays not included.

If you have inquiries regarding your account, please contact us at: First National Bank of Kansas

Burlington

600 N 4th
PO Box 228
Burlington, KS 66839
(620)364-8472

Mon-Fri Sat.

Lobby 8:30-3:00
Drive-In 8:30-5:00 9:00-12:00

Osage City

18 Main
Osage City, KS 66523
(785)528-3133

Mon-Thurs Fri.

Lobby 9:00-4:00 9:00-6:00
Drive-In 8:30-4:00 9:00-6:00

Waverly

305 Pearson Ave
Waverly, KS 66871
(785)733-2564

Tues-Fri Sat.

Lobby 9:00-3:30 9:00-12:00
Drive-In 8:30-5:00 9:00-12:00
Drive-In Mon-8:30-5:00

Lobby is closed on Mondays
MORE DETAILED INFORMATION IS AVAILABLE ON REQUEST
MEMBER FDIC



Burlington-Osage City-
Waverly, Kansas

ELECTRONIC FUND TRANSFERS YOUR RIGHTS AND RESPONSIBILITIES

Indicated below are types of Electronic Fund Transfers we are capable of handling, some of which may not apply to your account. Please read this disclosure carefully because it tells you your rights and obligations for the transactions listed. You should keep this notice for future reference.

Electronic Funds Transfers Initiated By Third Parties -

You may authorize a third party to initiate electronic fund transfer between your account and the third party's account. These transfers to make or receive payment may be one-time occurrences or may recur as directed by you. These transfers may use the Automated Clearinghouse (ACH) or other payments network. Your authorization to the third party to make these transfers can occur in a number of ways. For example, your authorization to convert a check to an electronic fund transfer or to electronically pay a returned check charge can occur when a merchant provides you with notice and you go forward with the transaction (typically, at the point of purchase, a merchant will post a sign and print the notice on a receipt). In all cases, these third party transfers will require you to provide the third party with your account number and financial institution information. This information can be found on your check as well as on a deposit or withdrawal slip. Thus, you should only provide your financial institution and account information (whether over the phone, the internet, or via some other method) to trusted third parties whom you have authorized to initiate these electronic fund transfers. Examples of these transfers include, but are not limited to:

- **Preauthorized credits** - You may make arrangements for certain direct deposits to be accepted into your checking or savings.
- **Preauthorized payments** - You may make arrangements to pay certain recurring bills from your checking or savings.

- **Electronic check conversion.** You may authorize a merchant or other payee to make a one-time electronic payment from your checking account using information from your check to pay for purchases or pay bills.
- **Electronic returned check charge.** You may authorize a merchant or other payee to initiate an electronic funds transfer to collect a charge in the event a check is returned for insufficient funds.

- **24-Hour Telephone Banking Service transactions** - types of transactions. You may access your account by telephone using your personal identification number (PIN), touch tone phone, and listen to the account prompts to:

- Transfer funds from checking or savings to checking or savings

- Make payments from checking to loans
 - Make payments from savings to loans
 - Get balance information about checking, savings, certificate of deposit or loans
 - Get withdrawal history about checking, savings or loans
 - Get deposit history about checking or savings
 - Get transaction history about checking
- You may access your account for telephone transactions at the following number and during the following hours:
(877)526-2265 (24 hours 7 days a week)
- Debit Card ATM transactions** - types of transactions You may access your accounts by ATM at 600 N 4th St. Burlington, KS, 224 S. 4th St. Burlington, KS, 305 Pearson Ave. Waverly, KS, 18 Main, Osage City, KS using your Debit Card and your Personal Identification Number (PIN) (as applicable) to:
- Withdraw cash from checking or savings
 - Get balance information about checking or savings
- Some of these services may not be available at all terminals.
- Limits and Fees**
- The following fees may be assessed against your account and the following transaction limitations, if any, apply to your account:
- Preauthorized credits (direct deposits).** We allow an unlimited number of direct deposits per month
- Telephone transactions.** No Limits and Fees
- ATM transactions using VISA Debit Card:**
- You may make \$350.00 in cash withdrawals per day from your account
- Point-of-Sale (debit card) transactions:**
- You make \$1,000.00 in point-of-sale transactions per day from your account.
- Miscellaneous:**
- \$2.00 per withdrawal at foreign ATMs
 - \$5.00 to replace lost card or PIN Mailer
 - \$10.00 ATM/POS Replacement Card
 - \$30.00 per overdraft item
 - \$30.00 per insufficient funds item
 - \$25.00 per stop payment order
- Except as indicated elsewhere, we do not charge for or limit these electronic fund transfers.
- ATM Operator/Network Fees** - When you use an ATM not owned by us, you may be charged a fee by the ATM operator or any network used (and you may be charged a fee for a balance inquiry even if you do not complete a fund transfer).
- Debit Card point-of-sale transactions**—types of transactions—You may access your checking accounts using your Debit Card to do transactions that participating merchants will accept, including:
- Purchase goods in person, by phone or online

- Pay for services in person, by phone, or online
 - Get cash from a participating merchant or financial institution
- Online banking** - types of transfers— You may access your accounts at www.fnbots.com and using your Access ID and password to:
- Transfer funds from checking or savings to checking or savings
 - Make payments from checking or savings to loans
 - Get balance information about checking, savings, certificate of deposit or loans
 - Get withdrawal history about checking, savings, certificate of deposit or loans
 - Get deposit history about checking, savings, certificate of deposit or loans
 - Get transaction history about checking, savings, certificate of deposit or loans
- Bill Pay**—types of transfers—You may access this service by computer at www.fnbots.com and using your Access ID and Password. You may access this service to:
- Make payments from your checking accounts to any third party
- (Some payments made by paper check will not be subject to this Electronic Fund Transfers disclosure, as disclosed separately.)
- Currency Conversion and International Transactions.** When you use your VISA® debit card at a merchant that settles in currency other than US dollars, the charge will be converted into the US dollar amount. The currency conversion rate used to determine the transaction amount in US dollars is either a rate selected by VISA from the range of rates available in wholesale currency markets for the applicable central processing date, which rate may vary from the rate Visa itself receives, or the government-mandated rate in effect for the applicable central processing date. The conversion rate in effect on the processing date may differ from the rate in effect on the transaction date or posting date.
- Visa USA charges us a .8% International Service Assessment on all International transactions regardless of whether there is a currency conversion. If there is a currency conversion, the International Service Assessment is 1% of the transaction. The fee we charge you for international transactions/currency conversions is disclosed separately. An international transaction is a transaction where the country of the merchant is outside the USA.
- Advisory Against Illegal Use.** You agree not to use your Debit Card for illegal gambling or other illegal purposes. Display of a payment card logo by, for example, an online merchant does not necessarily mean that transactions are lawful in the jurisdiction in which you may be located.
- Documentation**
- Terminal transfers** - You can get a receipt at the time you make any transfer to or from your account using an automated teller machine or point-of-sale terminal. However, you may not get a receipt if the amount of the transfer is

\$15 or less.

- Preauthorized credits** - If you have arranged to have direct deposits made to your account or least once every 60 days from the same person or company:
- The person or company making the deposit will tell you every time they send us the money.
 - You can call us at 877-526-2265 to find out whether or not the deposit has been made.
- Periodic statements:** You will get a monthly account statement from us for your checking accounts. You will get a monthly account statement from us for your savings accounts, unless there are no transfers in a particular month. In any case, you will get a statement at least quarterly.
- Preauthorized Payments**
- Right to stop payment and procedure for doing so** - If you have told us in advance to make regular payments out of your account, you can stop any of these payments. Here is how:
- Call or write us at the telephone number or address listed in this disclosure in time for us to receive your request three business days or more before the payment is scheduled to be made. If you call, we may also require you to put your request in writing and get it to us within 14 days after you call.
- Notice of varying amounts** - If these regular payments may vary in amount, the person you are going to pay will tell you, 10 days before each payment, when it will be made and how much it will be. (You may choose instead to get this notice only when the payment would differ by more than a certain amount from the previous payment, or when the amount would fall out-side certain limits that you set).
- Liability for failure to stop payment of preauthorized transfer** - If you order us to stop one of these payments three business days or more before the transfer is scheduled, and we do not do so, we will be liable for your losses or damages.
- Financial Institution's Liability**
- Liability for failure to make transfers** - If we do not complete a transfer to or from your account on time or in the correct amount according to our agreement with you, we will be liable for your losses or damages. However, there are some exceptions. We will **NOT** be liable, for instance:
- (1) If, through no fault of ours, you do not have enough money in your account to make the transfer.
 - (2) If you have an overdraft line and the transfer would go over the credit limit.
 - (3) If the automated teller machine where you are making the transfer does not have enough cash.
 - (4) If the terminal or system was not working properly and you knew about the breakdown when you started the transfer.
 - (5) If circumstances beyond our control (such as fire or flood) prevent the transfer, despite reasonable precautions that we have taken.